

London Borough of Bromley

PART 1 - PUBLIC

**Briefing for Care Services
Policy Development and Scrutiny Committee
14th November 2017**

Adult Social Care Local Account 2016/17

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1. Summary

1.1 This report provides Members with the Adult Social Care Local Account for 2016/17 (Appendix A). The Local Account outlines how Bromley is supporting an improved quality of life for people with social care needs.

2. THE BRIEFING

2.1 The Department of Health (DoH) has recommended that all local authorities' Adult Social Care directorates publish an annual Local Account (Annual Report), replacing the previous arrangements with the Care Quality Commission (CQC) from 2010. This is a non-statutory self-assessment reflecting performance in Adult Social Care and is the way in which progress can be communicated to the wider community, giving residents an opportunity to read about how the local authority's adult social care performed locally against key outcomes. We have once again taken the opportunity to include our housing services in our account in addition to the other Divisions associated with adult services.

2.2 The work outlined in this report has supported people to have choice and control, and to maximise their wellbeing and independence in their local community.

2.3 The Bromley Annual Report has recognised a significant range of strengths across all service areas in 2016/17 supporting the department's continuation of improved performance. The PDS Committee and Executive have received reports on areas covered within this briefing throughout the year and key achievements include:-

- Launch of the Bromley Dementia Support Hub in partnership with the third sector and the NHS Bromley Clinical Commissioning Group (Bromley CCG), providing one stop access to support Bromley residents living with dementia, their friends and carers.
- Commenced design of a Primary and Secondary Intervention programme to prevent vulnerable residents from going into crisis by providing the necessary ongoing support within the community. The aim is to reduce long term care packages, early admissions to care homes and emergency hospital admissions.
- Implemented new initiatives to give more families the opportunity to access temporary accommodation in, or near, Bromley enabling them to access work and remain in school.
- Assisted 1,919 households to remain either in their own home or secure alternative accommodation.
- Supported over 400 inactive residents to become 'Zero to Hero' runners with a goal of completing a 5k local parkrun within 12 weeks.
- Maximised the efficiency of the NHS Health Checks programme through: Increased early detection of high blood pressure, type 2 diabetes and people at risk of developing diabetes
- 621 residents attended Slimming World or Weight Watchers interventions, of whom 50 (8%) lost over 10% of their body weight and 184 (30%) lost over 5% of their body weight. A further 95 people remain on the course.

2.4 There are also areas for development which are reflected in the 2017/18 Care Services Portfolio Plan under the following four priority outcomes.

- With health Partners, focus on wellbeing and prevention to improve health outcomes for the residents of Bromley
- Ensure the provision of high quality locally relevant information and advice about care and support need to enable choice and control
- Ensure that people with care and support needs, and those whose circumstances make them vulnerable, can live their lives to the full and are protected from avoidable harm
- People experiencing housing difficulties are assisted with advice and support aimed at maintaining or securing a home and avoiding a crisis

2.5 The draft Care Services Portfolio plan for 2017/18 forms part of the PDS meeting agenda for 14th November 2017.